

# APPENDIX F

## WAVERLEY BOROUGH COUNCIL

EXECUTIVE – 1 JUNE 2011

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**Title:**

**TENANT INVOLVEMENT STRATEGY 2011 - 2014**

**[Portfolio Holder: Cllr Keith Webster]**

**[Wards Affected: All]**

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**Summary and purpose:**

The purpose of this report, which was considered by the Landlord Services Partnership SIG at their meeting on 23 February 2011 and by the Community Overview and Scrutiny Committee on 22 March 2011, is to present a final Tenant Involvement Strategy (attached at Annexe 1) for approval. This was originally presented to the Landlord Services Partnership Special Interest Group on 27<sup>th</sup> September 2010 for comment. The intervening period has been used to consult with the Tenants Panel and attendees at Panel meetings. Views have also been expressed from a local tenants' association.

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**How this report relates to the Council's Corporate Priorities:**

The report relates to three of the Council priorities:

**Improving Lives** – Ensuring all tenants and leaseholders have the opportunity to share their views.

**Value For Money** – Tenant and leaseholder scrutiny.

**Affordable Housing** - Tenants and leaseholders being involved in shaping the housing service delivery.

**Equality and Diversity Implications:**

An Equality Impact Assessment has been completed to assess this strategy.

**Climate Change Implications:**

There are no climate change implications.

**Resource/Value for Money implications:**

Resource implications are contained in the action plan for this strategy.

**Legal Implications:**

There are no direct legal implications as a result of the recommendations of this report.

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## **Background**

1. The Tenant Involvement Strategy for 2011-2014 sets out the Council's direction of travel for tenant and leaseholder involvement for the next three years.
2. Tenant Involvement is at the heart of housing service delivery and this strategy document formalises the approach to and activities available for tenant involvement; what support can be offered to tenants & leaseholders and how to measure the difference involvement makes.
3. The strategy builds on the strong structure that is already in place drawing on the experience of several groups such as the Tenants Panel, Estate Monitors and Local associations to encourage more tenants and leaseholders to become involved.
4. The outcomes from this document are greater tenant scrutiny, which will examine performance and value for money.

## **Conclusion**

5. This Tenant Involvement Strategy gives a forward focus over the next three years. The document is a reference point for officers, tenants and leaseholders to achieve a greater excellence in shaping service delivery and help meet needs of future national developments.

## **Landlord Services Partnership SIG**

6. The SIG received the Strategy document and considered in detail the Action Plan. Members noted that Strategy incorporated feedback from consultation with the Tenants Panel and attendees at Panel meetings and the views expressed by a local tenants association.
7. Members noted that a further meeting had been arranged with the Tenants' Panel, and comments and observations from both that meeting and the SIG would be included in the final document.

## **Community Overview and Scrutiny Committee**

8. The Community Overview and Scrutiny Committee endorsed the strategy for approval by the Executive.

## **Recommendation**

It is recommended that the Executive endorse the Tenant Involvement Strategy for 2011-2014.

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## Background Papers

There are no background papers (as defined by Section 100D(5) of the Local Government Act 1972) relating to this report.

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